Alert Server

Alert Types & Scenarios

A practical guide explaining the ins and outs of the Netpresenter Alert Server
Alert Types
Quick presets that enable a faster response time in case of emergency

About Alert Types
Alert Types are presets that give you the ability to quickly trigger alerts including certain predefined conditions, such as a color, icon and level. This makes sending out alerts in the Alert Server easier and faster than ever before.

The six default Alert Types are based on the ANSI Safety Color Codes. You can create your own alert types and customize the color, icon, name and level to suit your needs.

Default Alert Types
Based on ANSI Safety Color Codes

<table>
<thead>
<tr>
<th>COLOR</th>
<th>ICON</th>
<th>TYPE</th>
<th>LEVEL</th>
</tr>
</thead>
<tbody>
<tr>
<td>⬤</td>
<td>⚠</td>
<td>EMERGENCY</td>
<td>HIGH</td>
</tr>
<tr>
<td>⬤</td>
<td>⚠</td>
<td>WARNING</td>
<td>HIGH</td>
</tr>
<tr>
<td>⬤</td>
<td>⚠</td>
<td>CAUTION</td>
<td>MID</td>
</tr>
<tr>
<td>⬤</td>
<td>⚠</td>
<td>SAFE</td>
<td>MID</td>
</tr>
<tr>
<td>⬤</td>
<td>⚠</td>
<td>NOTICE</td>
<td>LOW</td>
</tr>
<tr>
<td>⬤</td>
<td>⚠</td>
<td>TEST</td>
<td>LOW</td>
</tr>
</tbody>
</table>

Alert Type Properties

Name
A descriptive name for the type of alert (visible in the alert template).

Description
An administrative field to describe the Alert Type (not visible in a published alert).

Color
Enables quick recognition of an Alert Type by using standardized color schemes.

Icon
A simple graphic visual clue to easier identify an alert.

Level
The level of an alert defines its importance. High-level alerts will be displayed full screen, mid-level alerts will be shown on 50% of the screen and low-level alerts are shown as a small notification (25% of screen) in the bottom right corner of the screen.
Alert Scenarios
Scenarios are predefined alerts that are quick and easy to activate

Alert Scenarios on PC, TV and Mobile
Alerts can be displayed on a wide range of screens, from mobile devices to digital signage screens

Scenario Properties

1. Alert Type
   Defining the type of alert, the color and its urgency (see page 1 for more information).

2. Title And Body Text
   Describing the reason for the alert and the course of action a recipient should take (if any) in a clear and concise manner.

3. Media Object
   A visual clue that helps to quickly recognize the reason for the alert.
Alert Scenarios
These scenarios are included in the Alert Server

Evacuation
- EMERGENCY

Evacuate Now
Leaves building by nearest available exit. Do not return to building until authorized to do so.

Fire Alert
- EMERGENCY

Fire
Evacuate the building now. Use stairs. Do not return to building until authorized to do so.

Lockdown
- EMERGENCY

Shelter in Place
Go to the nearest room. Lock doors until further notice.
Alert Scenarios
These scenarios are included in the Alert Server

Intruder Alert

- **EMERGENCY**

Armed Intruder

Find a secure location, lock doors and stay away from windows. Stay at secure location until further notice.

Tornado Warning

- **WARNING**

Tornado

A tornado warning has been issued. Take shelter now. Stay away from windows, doors and walls.

Earthquake Warning

- **WARNING**

Earthquake

An earthquake warning has been issued. Evacuate the building now. Stay outside until further notice.
Alert Scenarios
These scenarios are included in the Alert Server

Weather Caution

CAUTION

Severe Weather
A severe weather warning has been issued. Please remain inside until further notice.

Cybersecurity

CAUTION

Cyber Alert
Shut down all computers and network connected devices immediately.

IT Alert

NOTICE

System Maintenance
Please be informed that we will be performing a scheduled system maintenance.
Alert Scenarios
These scenarios are included in the Alert Server

**All Clear Message**

- **SAFE**

All Clear
The emergency condition is over. Resume normal activities.

**Test Message**

- **TEST**

This is a test
This is a test. No action is required.
Options & Extras
Included in the Netpresenter Alert Server

**Options**

Alert sounds
Make your alert impossible to ignore by adding an alert sound. The following standardized alert sounds are included in the Alert Server:
*Evacuate, Alert, Sweep-down, Sweep-up, Slow-whoop and Intermittent Alert*

Acknowledgement button
Adding an acknowledgement button to your alert enables you to keep track of who has seen and acknowledged the alert.

Below: examples of an acknowledgement button (before and after clicking)

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>I'm safe</td>
<td>You are marked safe</td>
</tr>
<tr>
<td>Yes, I’ve seen this!</td>
<td>You already replied</td>
</tr>
<tr>
<td>Got it!</td>
<td>Thank you!</td>
</tr>
</tbody>
</table>

**Extras**

Alert symbols
These alert icons are specifically designed to be used with the SMART Alert Template and are applicable for different scenarios. The icons are available in black and white and can be uploaded as media objects.

- Fire
- Shooter
- Thunderstorm
- Earthquake
- Maintenance
- Biohazard
- Int. Biohazard
- Tornado
- Evacuation
- Flooding
- Hurricane
- Lockdown
- Tsunami
- Warning
- All Clear
- Test